



## Updated Protocol and Office Hours for Bay Area Spine Care

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We understand some of you are concerned about the spread of COVID-19. Ensuring the safety and health of our patients, staff and family members is one of our top priorities.

***Until the situation has resolved we will be open on Tuesday, Thursday and Friday from 9am-5pm. Our office will be closed completely Monday and Wednesday so we appreciate your patience as it may take up to 48 hours to return voicemails, text messages and faxes.***

Following the Centers for Disease Control and Prevention (CDC) guidance, we've been implementing enhanced screening protocols and patient's family member restrictions in our facility to limit the spread of COVID-19 and other respiratory illnesses.

- If you have ANY flu-like symptoms, respiratory symptoms or a fever please call or text us at 408-295-2200 and reschedule your appointment. If you arrive at your appointment and are showing any respiratory or flu-like symptoms or a fever you will have to reschedule your appointment to a later date.
- All those entering the facility must have their body temperature taken as soon as they arrive.
- You will need to fill out a health questionnaire upon arrival.
- Only 2 patients will be allowed in the waiting room to ensure 6 feet of distance between patients.
- Only patients will be allowed in the waiting and exam room; no family, children or friends. If you have someone bringing you to the appointment they will need to wait in the car. If you need assistance, please call us when you arrive and we will escort you in.

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These policies and guidelines may change at any time. Please go to the the website below for additional updates and safety information.

Bay Area Spine Care  
Website